



Corner Bibra Drive and Farrington Road North Lake WA 6163 Australia

Postal Address: P.O Box 24 Bull Creek WA 6149 Australia

ABN 35 624 783 244

UPFRONT PAYMENTS - FREQUENTLY ASKED QUESTIONS

Q. What is the cost to register a player in the Lakeside Junior Basketball Competition?

A. To register to play in the Junior Basketball Competition at Lakeside players will need to pay \$230 per season at the time of registration. This will cover their registration and game fees for the season.

Q. Are there any additional costs that I need to be aware of?

A. To secure a place in the competition, teams will need to pay a team fee of \$10 at the time registration.

Players are required to hold a current membership with Basketball WA. This fee is an annual fee of \$35 (2021 fee amount). If you have a current membership when you register for the new season it will not require you to pay it again. You will be sent a reminder when you need to renew your membership.

Teams are required to provide their own uniform

Q. What happens if I join the competitions part way through? Is there a discount on fees?

A. The upfront fee for the season will be reduced in 5-week blocks. Therefore, depending on when you join the competitions the fees will be reduced by 25% each block.

Q. What will happen if our game gets forfeited by the other team?

A. Every effort will be made by Lakeside to save the game if a bye team is available. Further to this, the court space will be maintained for your team to conduct training or scrimmage.

Q. What happens if we need to forfeit a game?

A. Through the upfront payment structure you have paid for your game and therefore you will not be charged a forfeit fine if you give more than 24 hours' notice. Forfeits with less than 24 hours' notice will be charged a \$30 forfeit fine.

www.lakeside.asn.au

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Q. Our team is in a competition that has a bye, is there any change to the fees for the byes?

A. Lakeside will make every effort to maximise teams and minimise byes in competitions. There is no change in fee structure for a competition that has a bye.

Q. What happens to our fees if our team needs to pull out of the competition?

A. Every effort will be made to place players into new teams for players wanting to continue playing. Fees are non-refundable, but each circumstance will be taken on a case by case basis and in extraordinary circumstances teams/players may be eligible for refund.

Q. What happens if I want to pull out of my team during the season?

A. When registering for a team, that is a commitment to the team for the season. We do not allow players to move between teams during a season. An application for exemption would need to be submitted to the lakeside competitions team for consideration. If a player needs to withdraw due to an injury you can apply for refund with medical certificate on compassionate grounds. These requests will be evaluated on a case by case basis and eligible players will be given a pro-rated refund

Q. We are not able to afford to pay the full amount up front. What are the options?

A. There is the option to pay instalments using Open Pay which is a collaboration with Game day and Open Pay. Please note Open Pay is an external provider, and their FAQ sheet can be found on our website.

Q. My child plays in 2 different age groups. Will I be charged twice?

A. Yes, you will need to register the player to each age group that they play in. You will be required to pay the season fee for each team that they play in.

Q. Does this fee cover include the BWA annual charge?

A. No, each player is expected to maintain an active membership with BWA.



Q. What happens if I need to renew my BWA membership mid-season? Will it charge me again?

A. No, you will not be charged a second time if you use the link provided on the Lakeside website to renew your membership. You will be able to renew the membership without the need to re-register to the team again.

Q. What happens if our team needs a player to fill in that does not normally play?

A. There will be an option on the registration page on the website for a fill in player to register for the one game. This will charge the player \$11 for the game. If the player does not have a current BWA membership they will be required to pay for the \$5 short term membership.

Q. My child is sick/ not able to attend a game. What happens to the fee?

A. The season fee is a payment for the season. If a player is not able to play a game, then they will not get a refund on the fee. For an extended period of absence due to illness or injury a request for refund can be submitted to the lakeside competitions team and we will review on compassionate grounds. This will be on a case by case basis.

Q. Why is Lakeside making this change to the fee structure?

A. We are constantly trying to streamline our processes and make things easier for our teams. One of the areas of concern is the inconvenience of having to line up to pay for a junior game. This will streamline the process and make it possible for players to come in and not need to line up for tickets.

Q. What will happen if we are not able to play due to government restrictions or unforeseen incidents?

A. In the event of shut downs due to unforeseen circumstances, Lakeside will make every effort to play make up games, and ensure players are getting the same value for their fees.



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Q. Does this fee cover finals?

A. Yes, this fee covers finals. Under the new finals format all teams will be scheduled to play through to the finals (except for teams given a bye)

Q. What happens if my child needs to withdraw from the season due to injury or illness?

A. If a player needs to withdraw due to an injury you can apply for refund with medical certificate on compassionate grounds. These requests will be evaluated on a case by case basis and eligible players will be given a pro-rated refund.

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